

SERIAL NUMBER

# AN SPX DIVISION



# FTW 171-3 / FTW 172-3 KYOCERA

# Wireless Monitoring System Reference Manual Part Number 7911713KYOCERA

Flash Technology, 332 Nichol Mill Lane, Franklin, TN 37067 (615) 261-2000

# **Front Matter**

## Abstract

This manual contains information and instructions for installing, operating and maintaining the FTW 171-3 KYOCERA and FTW 172-3 KYOCERA Wireless Monitoring Systems.

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# Warranty

Flash Technology warrants all components, under normal operating conditions, for 1 year.

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# Section 1 – Introduction

#### Introduction

This manual covers in detail the following two products: the FTW 171-3 and the FTW 172-3.

The FTW 171-3 provides wireless monitoring through the use of four (4) dry contact inputs. The unit also monitors site power. Dry contacts are typically alarm relays provided by equipment for external monitoring of alarm conditions. Each input of the FTW 171-3 can be configured by the NOC to alarm on either open or closed status. **Alarm on open is preferred for fail safe monitoring.** 

The FTW 172-3 functions in the same manner as the FTW 171-3 but with the added benefit of RS-485 communication with Flash Technology lighting systems that are equipped with PCB 4747 or PCB 9038.

Alarm and communication monitoring is handled by the Flash Technology National Operations Center (NOC).

Additionally, the FTW 171-3 is RS-485 capable but not RS-485 enabled when shipped from the factory. Enabling the RS-485 on a FTW 171-3 will change the wireless monitoring unit to a FTW 172-3. If interested in upgrading, call the NOC at 1-800-821-5825 for assistance on this enhancement to your system.

### PLEASE NOTE

Before permanently installing and/or wiring the monitoring unit, power-up the system on-site to ensure wireless service in your area. Refer to Section 2 for detailed instructions.

### Description

The component layout and internal wiring of the units are shown in Figure 1-1. The dry contact inputs are located on J2 of PCB 2903907 as shown in Figure 3-5.

#### **Specifications**

#### Physical

12H x 10W x 6D inches (Internal) 10 lbs.

Electrical AC Voltage 120 VAC, 60 Hz Power 7VA Environmental Storage Temp -40 to 185F (-40 to 85C) Operating Temp -22 to 140F (-30 to 60C)

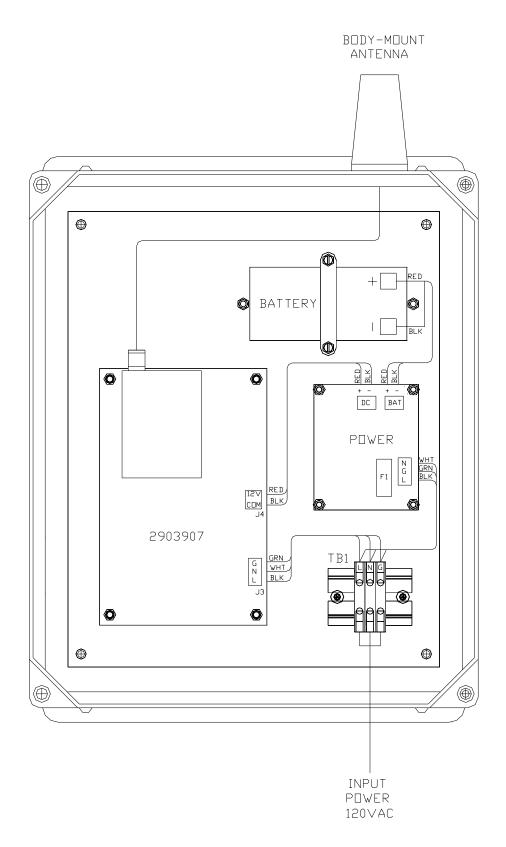


Figure 1-1 – FTW 171-3 / FTW 172-3 Internal Wiring & Component Layout

# Section 2 – Initial On-Site Wireless Service Check

### Unpacking

Inspect shipping cartons for signs of damage before opening them. Check package contents against the packing list and inspect each item for visible damage. Report damage claims promptly to the freight handler.

### Important

The following steps will verify wireless service in your area and must be performed at the location where the unit is to be installed. A label located on the inside front cover of the monitoring unit is provided to call attention to this process. Figure 2-1 depicts the label noted above.

Prior to installation, the on-site technician should apply 120 VAC to the unit and then monitor the green LED indicator labeled "ACTIVE" PCB 2903907 on for illumination. See Figure 3-5 for location of LED. If wireless service is available, the LED will blink indicating that the unit has connected to the wireless network. Once a wireless signal is found, the unit will then attempt to connect to Flash Technology's National Operations Center (NOC). If communication is achieved, the "ACTIVE" LED will illuminate solid. This process may take several minutes.

Upon successful completion of these steps, shut off power to the unit and proceed with installation.

## **Optional External Antenna**

If problems are encountered obtaining a signal, an optional external antenna is available with a 12' cable. Refer to Recommended Spare Parts in Section 5 for ordering information. In some cases, it may be necessary to use a high gain antenna, such as a "Yagi Antenna". Please contact Flash Technology for assistance or recommendation.



Figure 2-1 – Wireless Service Label

# Section 3 – Mounting and Installation

## Mounting

The base of the unit has four (4) mounting feet as shown in Figures 3-3a and 3-3b. Mounting hardware is not included.

#### Installation

#### Wiring

Connect 120 VAC to the terminal block as shown in Figure 3-1, but leave power turned off until you are ready for activation (see Section 4).

#### FTW 171-3 and FTW 172-3

Connect the equipment to be monitored via dry contact inputs as shown in Figure 3-5. A label has been provided on the inside cover of the unit to record each input, up to four (4), that is connected. Figure 3-2 depicts the dry contact input label.

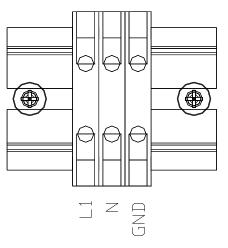


Figure 3-1 – AC Termination

	DRY CONTACI	INPUTS
	DESCRIPTION	ALARM (CIRCLE DNE)
1		OPEN / CLOSED
2		OPEN / CLOSED
3		OPEN / CLOSED
4		OPEN / CLOSED

Figure 3-2 – Dry Contact Input Label

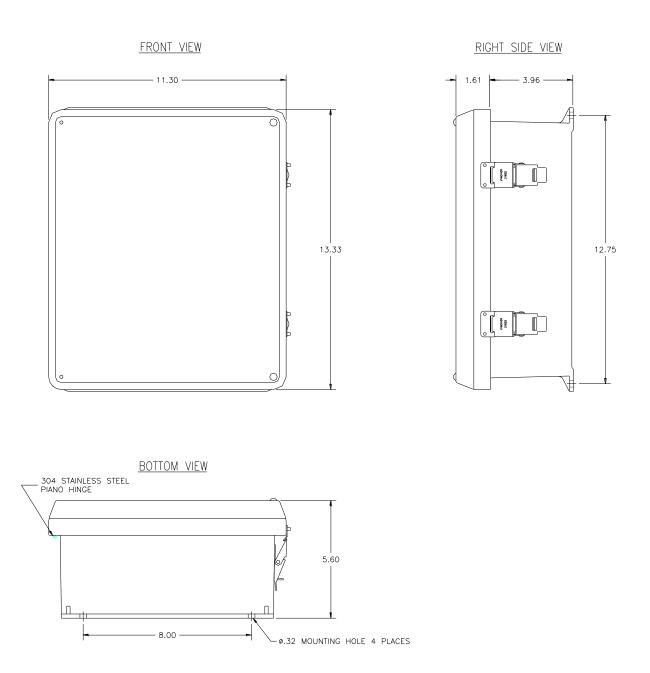
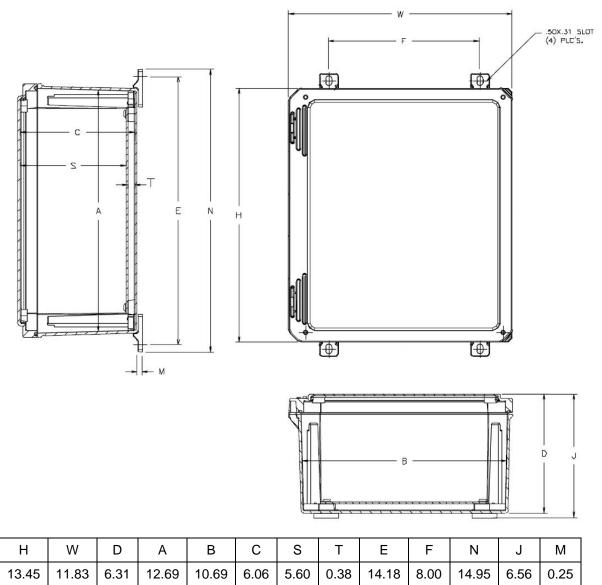


Figure 3-3a – Enclosure Mounting Footprint (Vynckier)



Dimensions are in inches.

Figure 3-3b – Enclosure Mounting Footprint (Stahlin)

#### **RS-485 Setup (FTW 172-3 Only)**

Connect the equipment to be monitored via RS-485 as shown in Figures 3-4. Figure 3-5 shows the layout of the PCB 2903907 board including the location of RS485 jumpers JP1 and JP2. No configuration of these jumpers is necessary.

If the TTB in the last power converter in a chain has a PCB 4747, connect a 220 Ohm termination resistor at J9 terminals 1 and 2 on this TTB <u>only</u>. If the last power converter has a PCB 9038, refer to Table 3-1 below. All other power converters should have neither shunt installed.

#### Table 3-1 – PCB 9038 Medium Intensity TTB

ltem	Description	Action
JP3	RS485PUP	Remove Shunt
JP4	RS485TERM	Only at the last power converter in a chain, install a shunt on both pins

Table 3-2 shown below describes the LED's that are present on the PCB 2903907. The location of the LED's is shown in Figure 3-5.

#### Table 3-2 – PCB 2903907 LED's

ltem	Description
ACTIVE	Indicates that the modem has signal and it connected to the wireless network.
232RX	The RS-232 port is receiving data from the modem.
232TX	The RS-232 port is transmitting data to the modem.
485TX	The RS-485 port is transmitting data to the lighting system.
485RX	The RS-485 port is receiving data from the lighting system.
IN1	Dry contact input #1 is closed or shorted.
IN2	Dry contact input #2 is closed or shorted.
IN3	Dry contact input #3 is closed or shorted.
IN4	Dry contact input #4 is closed or shorted.

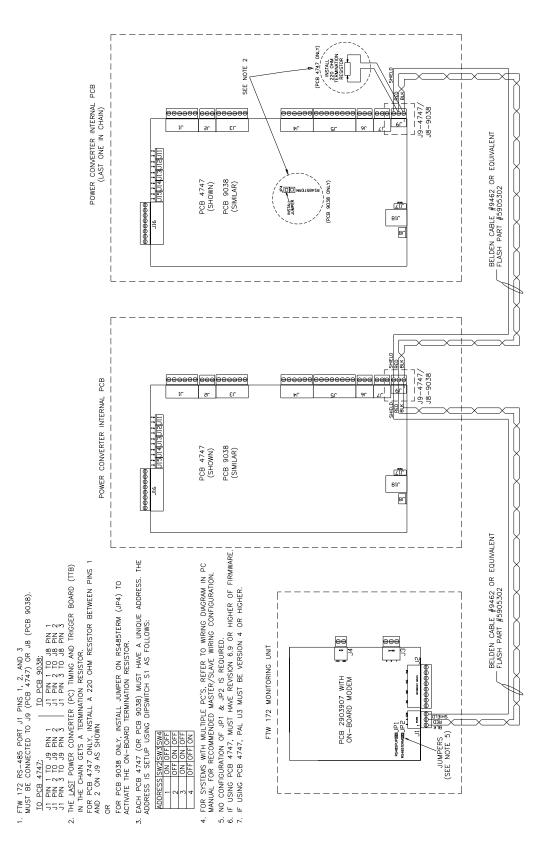
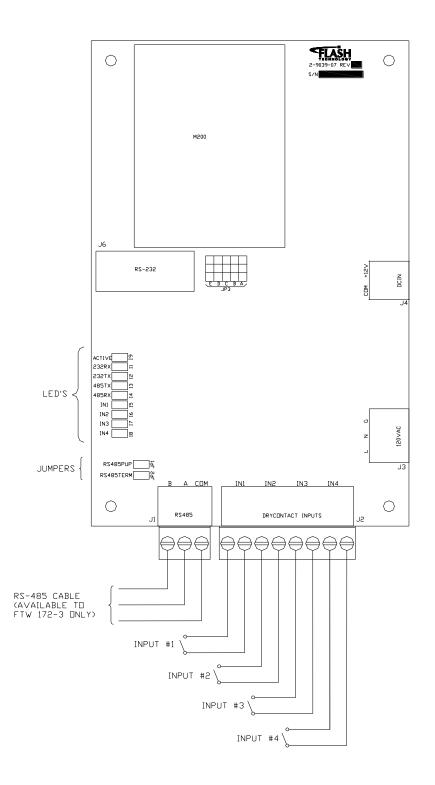


Figure 3-4 - RS-485 Installation



#### Figure 3-5 – PCB 2903907 Layout and External Wiring

# Section 4 – Activation

#### Monitoring

Once the installation is complete, follow the procedure below to activate the service and begin monitoring:

- 1. Please be prepared to provide the following information:
  - The wireless address for this unit. See Figure 4-1. This label is located on the inside front cover.
  - Your name, contact number and company.
  - If monitoring an FCC registered tower site, the site number and FCC number.
  - Descriptions of the items being monitored by each input.
- 2. Re-apply power to the equipment and observe the "Active" LED shown in Figure 3-5. The green LED should first blink when the unit has connected to the wireless network and illuminate solid when communicating with Flash Technology's monitoring network. This process may take several minutes.
- 3. Connect the red wire to + (Positive) and the black wire to - (Negative) on the battery as shown in Figure 1-1.
- 4. Call 1-800-821-5825 to initiate monitoring while on-site. The NOC technician will request several tests to be performed to verify correct installation and operation of the system.
- 5. Please note that once the unit is powered and communication is established, it will automatically send a message to the NOC to initiate service and billing will begin.

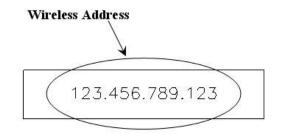


Figure 4-1 – Wireless Address

# Section 5 – Recommended Spare & Replaceable Parts

#### **Customer Service**

Customer Service: (800) 821-5825

Telephone: (615) 261-2000

Facsimile: (615) 261-2600

Shipping Address:

Flash Technology 332 Nichol Mill Lane Franklin, TN 37067

### **Ordering Parts**

To order spare or replacement parts, contact customer service at 1-800-821-5825.

Reference	Description	Part Number
BATTERY	12V Battery	4991875
POWER	Power Supply	5905202
PCB	Board, PCB Modem Interface with Kyocera M200	2903907
TB1	Terminal Block Assembly	1903677
ANTENNA	Body Mount w/ MMCX connector (as provided)	4905285
ANTENNA	Optional External w/ 12' (ft) cable (MMCX connector)	11000001601
HARNESS	Harness, FTW 171, Input Power	4905204
CABLE	RS-485; Single Pair, 22 AWG, Red/Black	5905302
CABLE	Dry Contacts; 4 Pair, 22 AWG, Red/Black	5993101

#### Table 5-1 – Replacement Parts

Table 5-2 – S	System	Upgrade (	(For FTW	171 ONLY)
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Reference	Description	Part Number
SYSTEM	Upgrade FTW 171 to FTW 172	1905228

### **Disconnecting Power**

When removing power from the equipment, ensure that the red wire to the battery is disconnected first.

#### **Return Material Authorization (RMA) Policy**

IF A PRODUCT PURCHASED FROM FLASH TECHNOLOGY MUST BE RETURNED FOR ANY REASON (SUBJECT TO THE WARRANTY POLICY), PLEASE FOLLOW THE PROCEDURE BELOW:

Note: An RMA number must be requested from Flash Technology prior to shipment of any product. No returned product will be processed without an RMA number. This number will be the only reference necessary for returning and getting information on the product's progress.

Failure to follow the below procedure may result in additional charges and delays. Avoid unnecessary screening and evaluation charges by contacting Technical Support prior to returning material.

1. To initiate an RMA, customers should call Flash Technology's Network Operation Center at (800-821-5825) to receive technical assistance and a Service Notification number. The following information is required before a Service Notification number can be generated:

- Site Name/Number / FCC Registration number/ Call Letters or Airport Designator
- Site Owner (provide all that apply owner, agent or subcontractor)
  - Contractor Name
- Contractor Company
   Point of Contact Information: Name, Phone Number, Email Address, Fax Number and Cell Phone (or alternate phone number)
- Product's Serial Number
- Product's Model Number or part number
- Service Notification Number (if previously given)
- Reason for call, with a full description of the reported issue

2. The Service Notification number will then serve as a precursor to receiving an RMA number if it is determined that the product or equipment should be returned. To expedite the RMA process please provide:

- Return shipping method
  - Purchase Order (if non-warranty repair)
  - Shipping Address
  - Bill To Address
  - Any additional information to assist in resolving the issue or problem

3. A P.O. is required in advance for the replacement of product that may be under warranty. Flash will then, at its discretion issue a credit once the validity of the warranty has been determined.

# 4. A purchase order (P.O.) is also required in advance for all non-warranty repairs. NOTE: the purchase order is required prior to the issuance of the RMA number.

- If the P.O. number is available at the time of the call, an RMA number will be issued and the customer must then fax or email the P.O. with the RMA number as the reference, to ensure prompt processing.
- If the P.O. number is NOT available at the time of the call, a Service Notification Number will be given to the customer and should be referenced on the P.O. when faxed or emailed to RMA Rep.
- Flash will then, at its discretion repair or replace the defective product and return the product to the customer based on the shipping method selected.
- The customer may purchase a new product before sending in the existing product for repair. If Flash Technology determines the existing product is still covered under warranty a credit will be issued to the customer for the new product.

#### 5. After receiving the Flash Technology RMA number, please adhere to the following packaging guidelines:

All returned products should be packaged in a way to prevent damage in transit. Adequate packing should be
provided taking into account the method of shipment.

Note: Flash Technology will not be responsible for damaged items if product is not returned in appropriate packaging.

# 6. All packages should clearly display the RMA number on the outside of all RMA shipping containers. RMA products (exact items and quantity) should be returned to:

Flash Technology Attn: RMA #XXX 332 Nichol Mill Lane Franklin, TN 37067

#### 7. All RMA numbers:

- Are valid for 30 days. Products received after may result in extra screening and delays.
- Must have all required information provided before an RMA number is assigned.

#### Return to Stock Policy

- Parts can be returned within 60 days of ship date and will be subject to a 25% restocking fee. Product must:
  - $\circ \quad \ \ \text{Be in the original packaging}$
  - Not be damaged
- After 60 days no parts can be returned