

When enrolling in a Flash University training course, the participant agrees to accept the following general Terms and Conditions as set out by Flash Technology an SPX Division:

Confirmation

Flash Technology will send a confirmation email, fax or letter to the participant and/or participant's company training contact once the completed registration and a valid form of payment have been received. For training at the Franklin, TN office, registrations for which a valid form of payment has not been received at least 7 days prior to the start of the training date will not be confirmed and Flash Technology reserves the right to release any unconfirmed seats, at any time, without notice. For training at the customer's location, registrations for which a valid form of payment has not been received at least 14 working days prior to the start of the training date will not be confirmed and Flash Technology reserves the right to release those training dates to other customers.

Cancellation or Rescheduling Request by the Customer

For training at the Franklin, TN office, rescheduling / cancellation notifications must be made in writing at least 7 working days prior to the start of the course date. There are no refunds for the training course but a full credit will be applied to attend the next regularly scheduled class previously registered for.

For training at the customer's location, rescheduling / cancellation notifications must be made in writing at least 14 working days prior to the start of the course date. For rescheduling, the customer is responsible for any fees incurred by Flash Technology with respect to travel expenses beyond the control of Flash Technology and a request for the customer purchase order revision will be sent.

For cancellations after the 14 working day policy a 20% fee will be invoiced to the customer for compensation of time lost, travel arrangements and shipping cost of demo equipment. In case of cancellation, notification must be received in writing.

Cancellation or Rescheduling By Flash

For training at the Franklin, TN office, Flash may cancel or reschedule a training course if the number of participants is less than that specified for the relevant event, or if an instructor is incapacitated through illness, or for other reasons of a serious nature.

If a participant is unable to attend as a result, any payment already made will be applied to the customer's account. All further claims are excluded. For on-site or classroom trainings, Flash shall not be liable for non-refundable travel arrangements if a course is rescheduled.

Copyright / Intellectual Property Rights

The copyright in and all other intellectual property rights relating to the course documentation, and any other training materials provided to the course participants, are solely owned by and hereby reserved to Flash Technology. Under no circumstances may the whole or any part of the course documentation be produced or copied in any form or by any means or translated into another language without the prior written permission of Flash Technology. Training materials are defined to also include digital media received on storage devices.